

FIG. 1

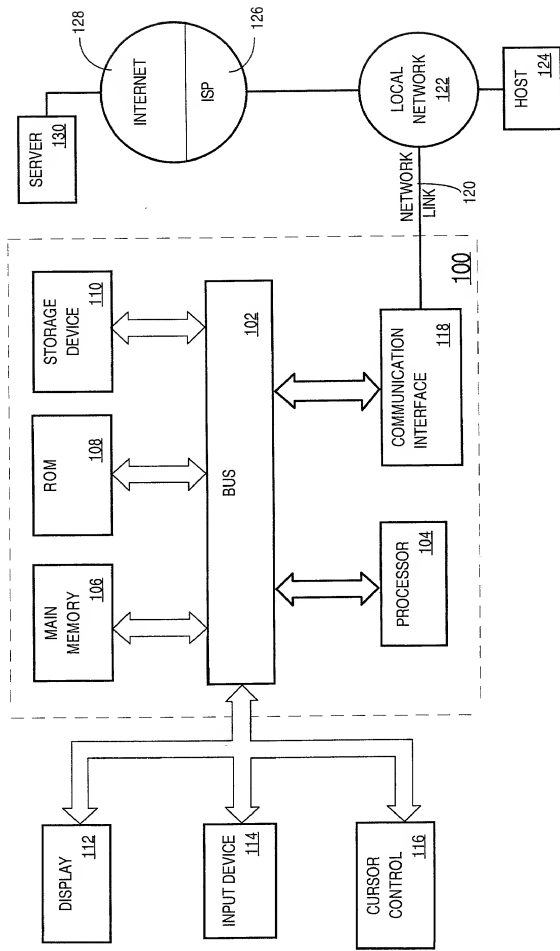


FIG. 2A

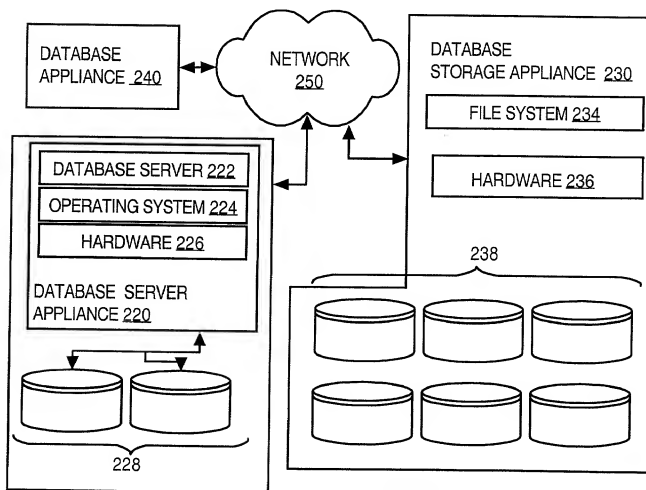
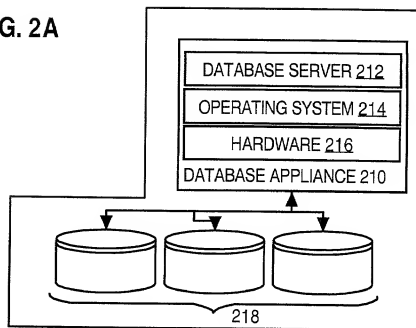


FIG. 2B

```

graph TD
    260((260 START)) --> 262{262 CONFIGURATION FILES SHOW OFF-HOST STORAGE USED?}
    262 -- YES --> 282[282 DETERMINE IF NEW OFF-HOST STORAGE CONNECTED]
    262 -- NO --> 264[264 DETERMINE WHETHER OFF-HOST STORAGE CONNECTED]
    282 --> 284{284 DETECT NEW OFF-HOST STORAGE ?}
    284 -- YES --> 286[286 SCALE DATABASE TO NEW OFF-HOST STORAGE]
    284 -- NO --> 266{266 DETECT OFF-HOST STORAGE ?}
    286 --> 268[268 CONTINUE WITH INTERNAL STORAGE]
    266 -- YES --> 270{270 FIRST BOOT-UP ?}
    266 -- NO --> 268
    270 -- YES --> 274[274 CREATE DATABASE ON OFF-HOST STORAGE]
    270 -- NO --> 272[272 MIGRATE EXTANT DATABASE TO OFF-HOST STORAGE]
    268 --> 288[288 CONTINUE WITH EXTANT OFF-HOST STORAGE]
    288 --> 274
  
```

FIG. 2C

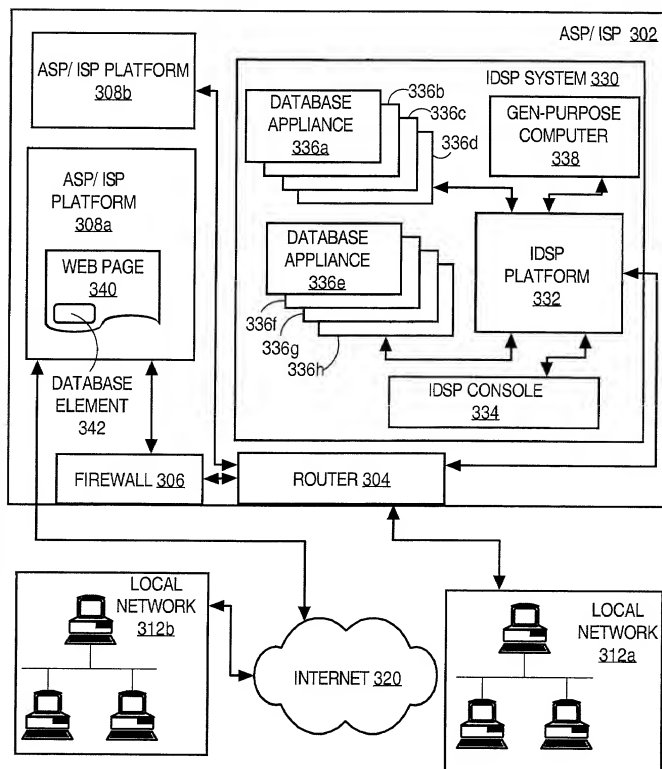


FIG. 3A

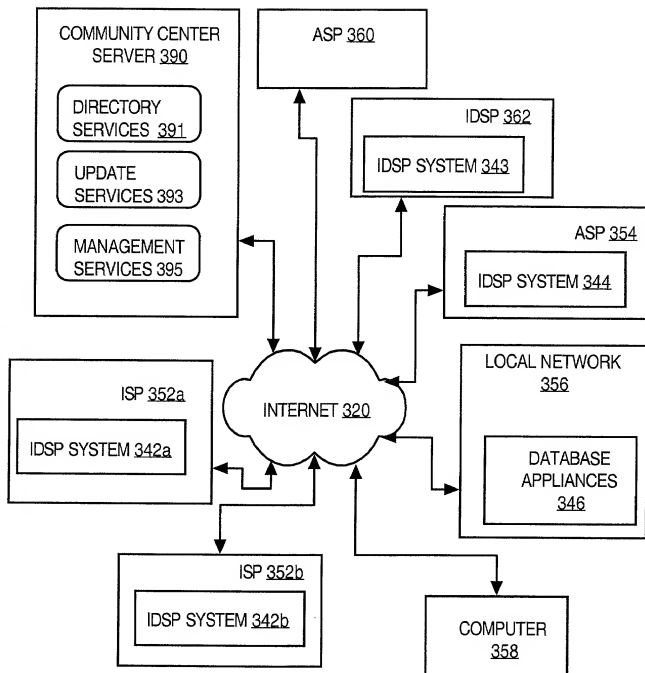


FIG. 3B

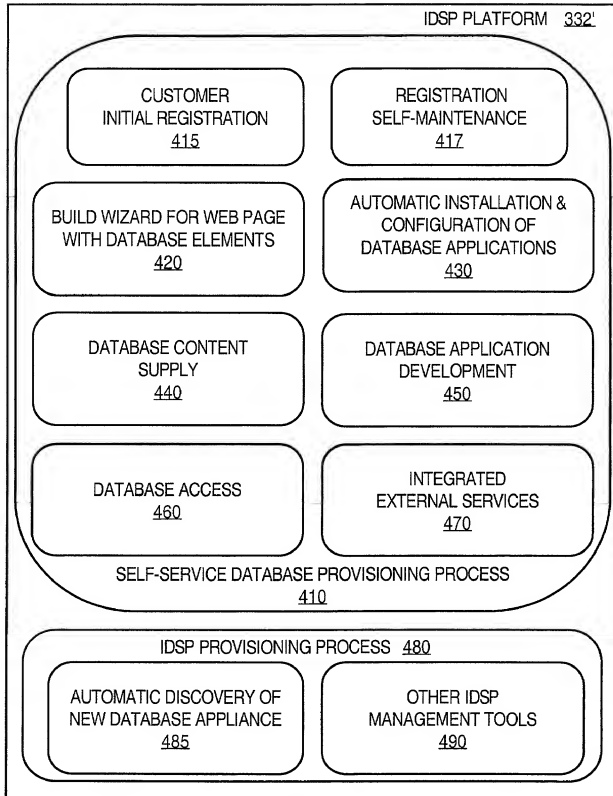


FIG. 4

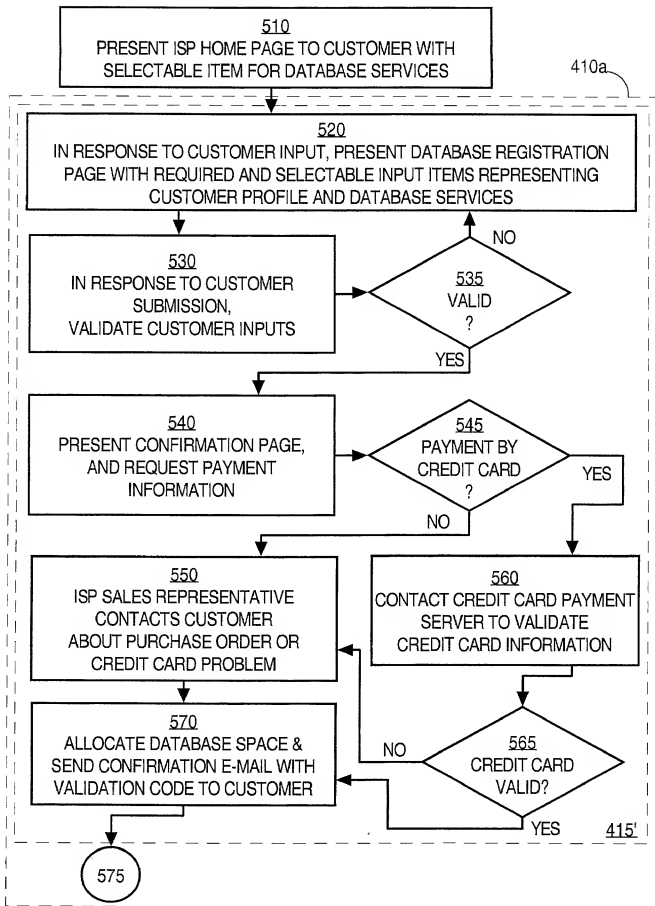


FIG. 5A

523

522
CUSTOMER PROFILE:

ASP/ISP
LOGO

525

- COMPANY NAME

- POSTAL ADDRESS

- CONTACT NAME

- TELEPHONE NUMBER

- E-MAIL ADDRESS

524

SUBMIT 521

FIG. 5B

526
DATABASE SERVICES:

ASP/ISP LOGO 525

527a MAXIMUM SPACE MB % 528

527b MAXIMUM USERS %

527c MAXIMUM CPU USAGE RATE %

527d MAXIMUM TRANSACTION RATE %

527e BACKUP 529

527f USAGE REPORTS

527g PORTAL-TO-GO

527h PAYMENT SERVICE

527i WEB SITE WIZARD

527j APPLICATION DEVELOPMENT

527k OTHER APPLICATIONS ...

527l PRICE: 532

CALCULATE PRICE 533

CONTINUE/SUBMIT 534

FIG. 5C

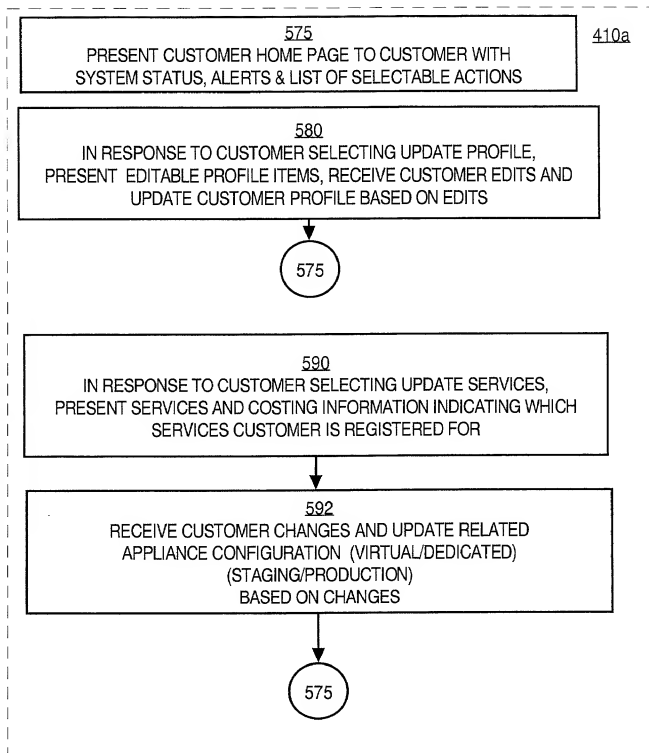
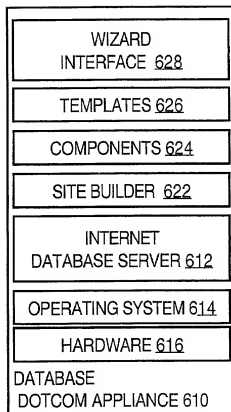
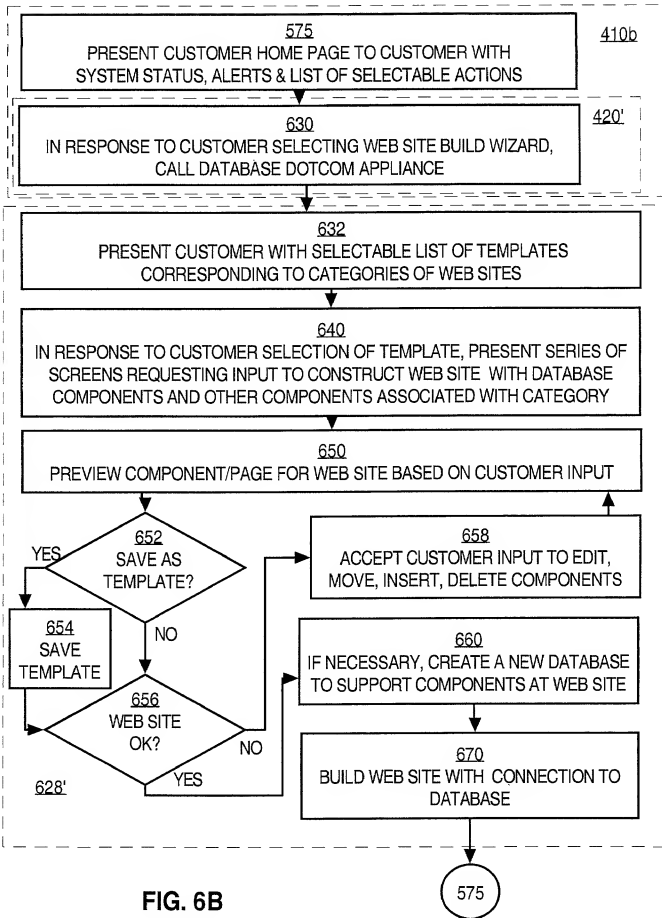


FIG. 5D

FIG. 6A





```

graph TD
    680[680  
PRESENT SCREEN TO ASP/ISP OPERATOR WITH SELECTABLE ACTIONS] --> 682[682  
IN RESPONSE TO SELECTION TO CUSTOMIZE  
DOTCOM APPLIANCE, ACCEPT ASP/ISP INPUT OF  
GRAPHICS TO DISPLAY ON WEB SITE BUILD WIZARD]
    682 --> 684[684  
PRESENT ASP/ISP OPERATOR WITH OPTIONS FOR  
LOOK OF WEB SITE BUILD WIZARD]
    684 --> 686[686  
ACCEPT ASP/ISP INPUT FOR NEW COMPONENTS]
    686 --> 687[687  
ACCEPT ASP/ISP INPUT FOR NEW CATEGORIES  
AND ASSOCIATED TEMPLATES]
    687 --> 689[689  
PRESENT ASP/ISP OPERATOR WITH OPTIONS  
TO ASSOCIATE LOOK AND TEMPLATES WITH CUSTOMERS]
    689 --> END((END))

```

628'

698a

698b

698c

698d

698e

698f

698g

692

NUMBER OF ITEMS TO BE
DISPLAYED (ENTER A NUMBER
GREATER THAN ZERO OR ENTER
ALL TO VIEW ALL ITEMS)

693

5

694a

694b

694c

695a

695b

695c

696

697

OK

RESET

691
DISCUSSION FORUM COMPONENT
CUSTOMIZATION FORM

690
DISCUSSION FORUM COMPONENT
CUSTOMIZATION PAGE

FIG. 6D

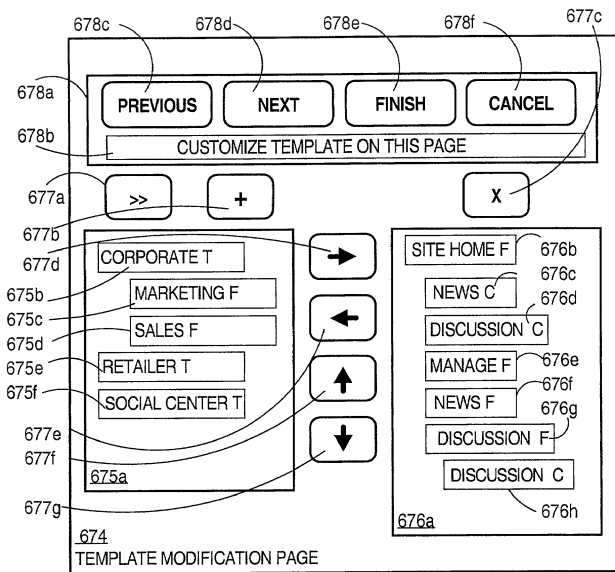
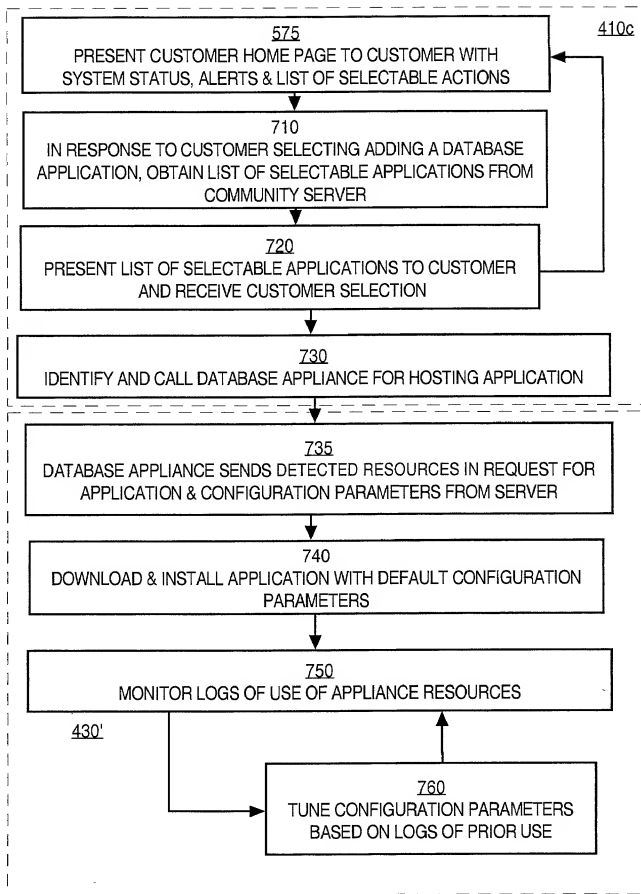
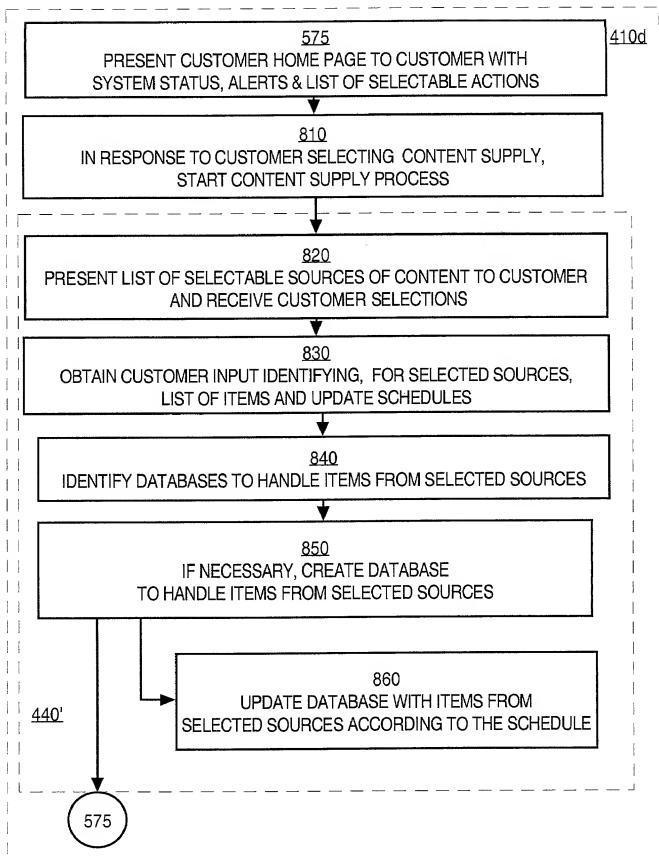


FIG. 6E





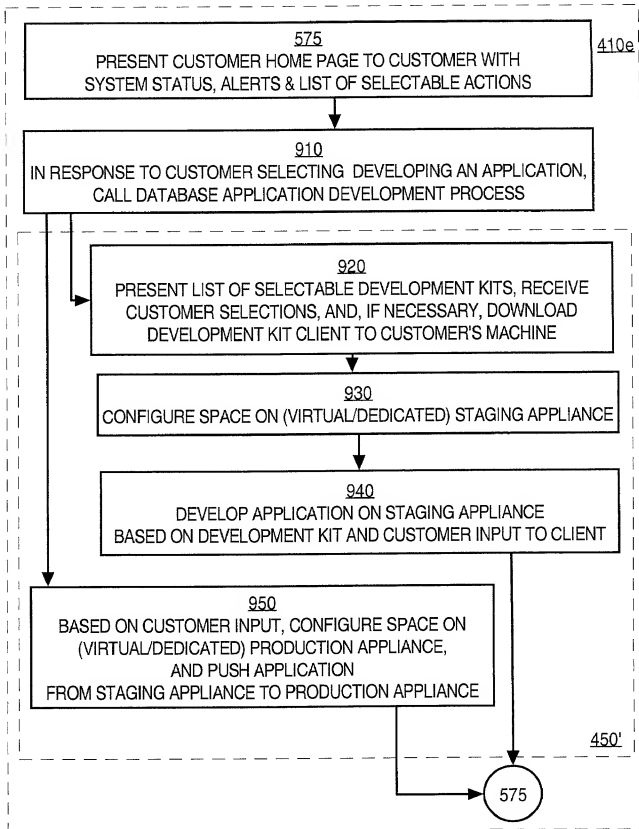


FIG. 9

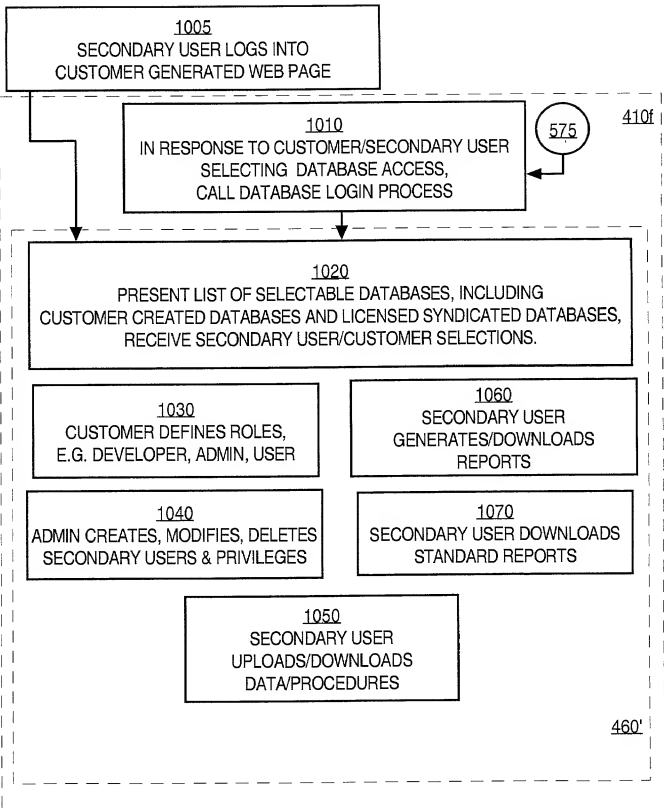


FIG. 10

101450 130E2860

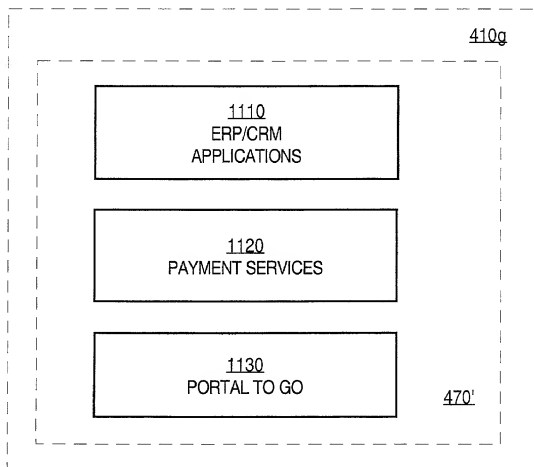


FIG. 11

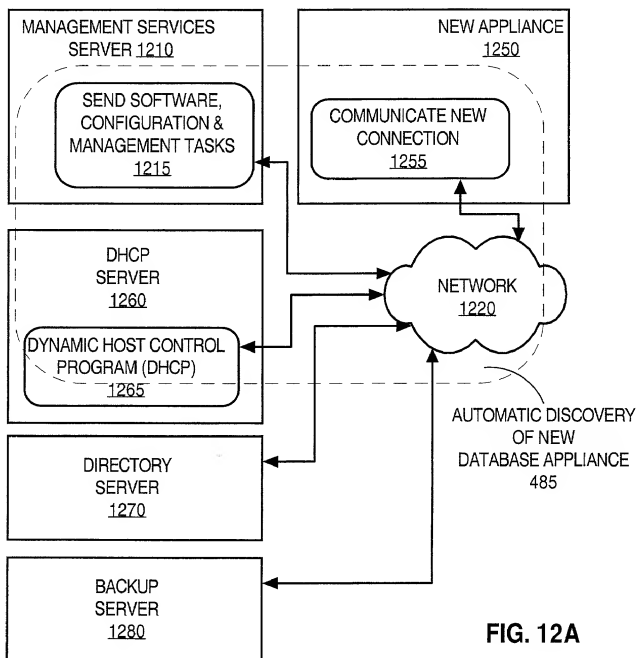


FIG. 12A

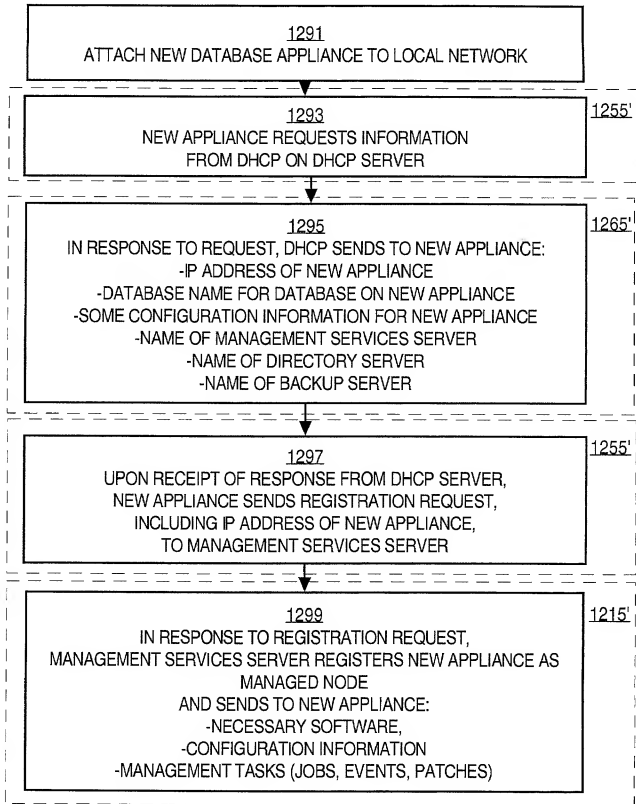


FIG. 12B

OTHER ASP/ISP DATABASE SERVICES 490'

BACKEND
DATABASE SERVICES
1310

COMMUNICATE WITH
COMMUNITY SERVER FOR
UPDATES/NEW APPLICATIONS
1315

MONITOR APPLIANCES
1320

COSTING MODEL & ASSOCIATED
DATABASE
1330

BUILD
MULTI-ORGANIZATIONAL
DATA WAREHOUSE
1340

BUILD
SYNDICATED DATABASES
1350

CONFIGURE
VIRTUAL/DEDICATED
STAGING/PRODUCTION
APPLIANCES
1360

CONFIGURE
INTERNET/VPN
CONNECTIONS
1370

TRANSFER APPLICATIONS
FROM STAGING TO
PRODUCTION APPLIANCES
1380

CUSTOMER MANAGEMENT,
MONITORING AND REPORTING
1390

FIG. 13

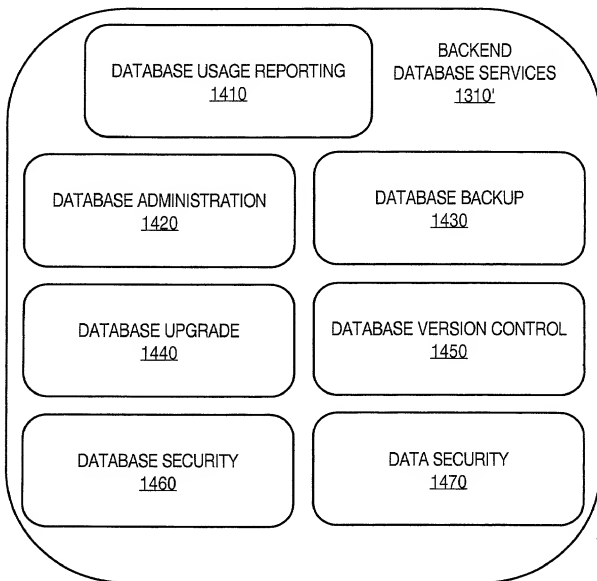


FIG. 14